COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

PETER CONOVER)
COMPLAINANT)
v.) CASE NO. 98-160
GTE SOUTH INCORPORATED)
DEFENDANT	<i>)</i>

ORDER

On March 19, 1998, Peter Conover ("Complainant") filed a complaint alleging that GTE South Incorporated ("GTE") improperly applied business rate charges to his residential telephone lines. On April 14, 1998, the Commission ordered GTE to satisfy or answer the complaint. On April 23, 1998, GTE contacted the Commission stating that the amount in question had been credited to the Complainant's account and the complaint was thereby resolved to the Complainant's satisfaction. The Commission, being sufficiently advised, HEREBY ORDERS that within 20 days of the date of this Order, Complainant shall notify the Commission in writing whether he believes the complaint has been resolved. If no response is received by the Commission, this complaint shall be dismissed without further Order.

Done at Frankfort, Kentucky, this 4th day of May, 1998.

PUBLIC SERVICE COMMISSION

Chairman

Vice Chairman

Commissioner

ATTEST

Executive Director